

Licensed Operator Onboarding Process

Here is a summary of the key steps involved in the onboarding process for Licensed operators by BNET:

- 1. Licensed Operator ('LO') to obtain the relevant Telecommunications Licences from the TRA that are required for the BNET services that the LO wishes to use (further information on these services and the licenses required can be found in BNET's Reference Offer ('RO')).
- 2. LO to contact BNET and express their intention of entering into a contract for BNET RO services. LO to provide BNET with copies of their License, CR and an official point of contact.
- 3. LO to sign BNET's Supply Terms (Schedule 9 of the Reference Offer) by which the LO enters into an access contract with BNET which incorporates the terms of BNET's RO.
- 4. LO to provide BNET with the required insurance policy(es) as per the RO and BNET to evaluate the creditworthiness of the LO following which the LO may be requested to provide a bank guarantee or another form of security.
- 5. LO will be assigned a customer relationship manager and provided with other points of contact.
- 6. BNET and the LO will work together to complete any required system configurations to place orders for RO services, BNET to assist and provide training and awareness to the LO.
- 7. Once the onboarding process is completed, BNET will publish reference to the new LO on its website.

Should you have any questions, contact our team through our email, info@bnet.com.bh